What is the requirement for clinic counseling hours to graduate?
500 hours are required to complete the clinic program. For full time students, there is a minimum of 3 semesters and 5 semesters for part time students.

Please Note: The more hours invested at the Pfeiffer Clinic enables students the opportunity to complete the hour requirement within their part/full time student status.

What is the dress code at the clinic?
Business casual attire is required when working at the clinic and/or representing the Pfeiffer Marriage and Family Program at professional engagements in the community. Specific details can be found in the clinic policy and procedure manual.

Are there prerequisites to enter the clinic?
The completion of advanced courses in the Marriage and Family Therapy program are required to be accepted into the Pfeiffer Clinic program.

Are there specific technology requirements?
IPAD is strongly recommended for accessibility to specific software applications but is not required.

Are there protection standards for electronic devices?
All client information is required to be password protected.

What are the hours of operation at the Pfeiffer Charlotte Clinic?
- M-Thurs: 9:30am – 9:30pm
- Friday: 9:30am – 4:30pm
- Saturday: 8:30am – 2:30pm

What are the hours of operation at the Pfeiffer Raleigh/Durham Clinic?
- M-Thurs: 10:00am – 9:00pm
- Friday: 10:00am – 6:00pm
- Saturday: 10:00am – 2:00pm

What is the Clinic Mentorship Program?
Experienced interns (primarily second semester students) will be available to provide support and guidance to the first semester students entering the clinic. Alumni students are also available for third semester interns as they prepare to leave the clinic.

Does the clinic adhere to the same break schedule as the academic calendar?
The clinic is open during the year with the exception of Thanksgiving, Christmas and July 4th holiday. Additional vacation and/or leave requests must be submitted to the Clinic Director.

What is the Clinical Exposure Experience (CEE)?
The clinic exposure experience provides students with actual clinical practice by observing therapist/client session and review of the clinic policy and protocol. There are also student performance evaluation session utilizing role play with current students and alumni prior to entering the clinic.

Can I work at a full time job (40hrs) and complete the program within 3 years?
In determining an appropriate schedule, students should evaluate their job flexibility (40 hours) in combination with the minimum clinic commitment, 15-20 hours per week, course work and a potential field placement of additional hours per week (approximately 15-20 hours per week). Hours in the clinic can be reduced if a field placement is obtained. On occasion students are able to complete their academic course work prior to entering the clinic. Academic completion prior to clinic entry also depends on the student schedule.

What is the time table for preparing to go into the Pfeiffer Clinic?
Preparations for enrolling in the clinic should begin 2 semesters prior to clinic entry. See your advisor for details.
What is the time commitment at a field placement location?
The time commitment is based on the location requirements and is typically 15-20 hours per week.

Is there an opportunity for field placement training outside of the Pfeiffer Clinic?
The Pfeiffer Institute has partnerships with various business and service facilities throughout the Charlotte region. Field placement sites allow interns the opportunity to receive additional clinical training. An application for a field placement must be approved by the clinic director.

How do I apply for a field placement?
Each site typically has their own application process and preferred times of application during the year. Prior to initialing contact, the student should set up an appointment with the clinic director for approval.

Is a private practice considered a field placement?
The program does not include a private practice as an appropriate field placement.

What if the field placement is not on the approved Pfeiffer location list?
Contact the clinic director. New sites must be approved by the faculty review committee.

What should I expect in regards to my experience at the Pfeiffer Clinic?
The Pfeiffer Clinic offers students the opportunity for training and development while meeting their 500 hour client time requirements. Clients come to the clinic either by appointment or may walk in. Students spending more time at the clinic will increase the likelihood of developing an ongoing client base.

The Pfeiffer Clinic is part of the class curriculum. 1st semester students are required to be at the clinic during their assigned class time even when they do not have scheduled appointments. This also provides the opportunity to write case notes. 2nd and 3rd semester students are required to be at the clinic for client appointments only and/or to write their case notes.

What is the weekly time commitment in the Clinic?
All students are required to work at the clinic with or without a field placement. Those students working exclusively at the clinic should plan on a minimum 15-20 hours per week. This includes actual client appointments, desk duty, case note creation and supervision. Remember the more time spent at the clinic, the greater the opportunity to grow a client base and reach the 500 hour requirement.

Those students with a field placement should plan a minimum of 8-10 hours per week at the Pfeiffer Clinic in addition to their field placement. This includes client appointments, desk duty, case note creation and supervision. Please note, desk duty is assigned to first semester students only.

Are students required to have a field placement?
Field placements are not required and are strongly encouraged to complete the hours for graduation. The Clinic Director must approve field placement.

What is the mile radius to work at a field placement from the Pfeiffer Charlotte campus?
The Field Placement must be located within a 40-50 mile radius of Charlotte campus (perimeter includes Mooresville, Concord, Mint Hill, Monroe and Rock Hill, SC). Students interested in a field placement that is not in the Charlotte area should discuss the location with the Clinic Director prior to applying for the site.

What is the mile radius to work at a field placement from the Pfeiffer Raleigh campus?
The Field Placement must be located within a 60-mile radius of Raleigh (perimeter includes cities of Goldsboro, Fayetteville, Asheboro, Greensboro, Wilson, South Boston). Students interested in a field placement that is not in the Raleigh/Durham area should discuss the location with the Clinic Director prior to applying for the site.